

Keystone Town CouncilWork Session Agenda

The Keystone Town Council will have a Work Session on January 28, 2025, at 4:00 p.m. at 1628 Sts. John Rd, Keystone, CO 80435.

The Town of Keystone conducts hybrid meetings. This meeting will be held in person at Keystone Town Hall and will also be broadcast live over Teams. <u>Join the live</u> <u>broadcast available by computer here.</u> If you will need special assistance in order to attend any of the Town's public meetings, please notify the Town Clerk's Office at (970) 450-3500x1 via phone, or <u>clerk@keystoneco.gov</u> via e-mail, at least 72 hours in advance of the meeting.

- I. CALL TO ORDER, ROLL CALL
- II. PUBLIC COMMENT PERIOD
- III. DISCUSSION OF TOWN FINANCIALS
- IV. DISCUSSION WITH THAYER HIRSH, SUMMIT ECONOMIC PARTNERSHIP
- V. DISCUSSION OF BUSINESS LICENSES
- VI. DISCUSSION OF WILDLIFE PROOF REFUSE CONTAINERS
- VII. UPDATE ON LODGING TAX COLLECTION
- VIII. UPDATE ON SHORT-TERM RENTAL ENFORCEMENT
- IX. DISCUSSION OF RETREAT
- X. DISCUSSION OF MANAGER/COUNCIL ISSUES
- XI. ADJOURNMENT

	F	G	Н	I	J	K	L	M
1		Town of Keystone						
2		Statement of Financial Position					Printed:	1/22/25
3	1	As of Date Indicated						
4					Prelimir	nary - Subject	t to Change	
5							_	
6		December 31, 2024		General	Capital	Housing	Conserv	All Funds
7		400570		<u>Fund</u>	<u>Fund</u>	<u>Fund</u>	Trust Fund	Combined
9		ASSETS Investment Acct - Colotrust		1 200 101		405.000	0	4 704 070
17				1,206,184		495,089	0	1,701,273
23	,	Operating - FirstBank		172,888				172,888
24	-	Total Cash in Bank		1,379,072	0	495,089	0	1,874,161
25								
26	;	Sales Tax Receivable		676,766				676,766
27	(Other Tax Receivable		1,657				1,657
28		Accounts Receivable		0	0	0	0	0
33		Interfund & Other Receivables		25				25
34		Prepaid Expenses		5,467				5,467
35 36	(Office Space Security Deposit		4,900				4,900
37		TOTAL ASSETS		2,067,887	0	495,089	0	2,562,976
38								, ,
39		LIABILITIES, DEFERRED INFLOWS AND FUN	ND EQU	IITY				
40		Accounts Payable		20,044	0	0	0	20,044
46		Payroll Liabilities		2,186	0	0	0	2,186
52	١	Wages Payable		0				0
53	-	Due to Summit County (Sales Tax Advance)		0				0
54	ı	Misc Liabiliies		5,405				5,405
55 56	(Clearing Account		(28)				(28)
57		TOTAL LIABILITIES		27,608	0	0	0	27,608
58		TOTAL LIABILITIES		27,000				21,000
59	1	DEFERRED INFLOWS						
60		Deferred Revenue		0				0
61								_
62		TOTAL DEFERRED INLFOWS		0	0	0	0	0
63								
64		FUND EQUITY		_				_
65		Invested in Capital Assets, Net		0				0
66		Amount to be Provided for Debt Repayment		0				0
67		Fund Balance - General Fund		2,040,279	0			2,040,279
68		Fund Balance - Capital Improv Fund			0	40E 000		405.000
69 70		Fund Balance - Workforce Housing Fund Balance - Conservation Trust				495,089	0	495,089
71		TOTAL FUND EQUITY		2,040,279	0	495,089	0	2,535,368
72		TOTAL FORD EQUIT		2,040,213	U	33,003		2,333,300
73	•	TOTAL LIABILITIES, DEFERRED INFLOWS						
74		AND FUND EQUITY		2,067,887	0	495,089	0	2,562,976
		No assurance provided on these financial statements;		=	=	=	=	=
75	5	substantially all disclosures required by GAAP omitted						

	E F	н	ı	J	К	ı	M
2	Town of Keystone	11	· ·	J	K	Printed:	1/22/25
	Statement of Revenues, Expenses and	Changes in F	und Balance		Preliminary	· ······ou·	1/22/20
4	Actual, Budget and Forecast for the Pe				,		
5	Modified Accrual Basis		2024 ANNUAL		2024 From Inception (2/8/2024)		
6					11 Months	11 Months	,
7		Approved		Variance	Ended	Ended	Variance
8		2024	2024	Favorable	12/31/24	12/31/24	Favorable
9		Budget	Forecast	(Unfavor)	Actual	Budget	(Unfavor)
10	GENERAL FUND						
11	Revenues						
12	Sales Tax (1 mo estimated)	2,614,224	2,614,224	0	2,699,254	2,614,224	85,030
13	Other Tax Revenue				-	_,0::,:	00,000
14	Highway Users Tax Fund	48,627	0	(48,627)	0	48,627	(48,627)
15	Cigarette Tax	5,092	9,867	4,775	8,246	5,092	3,154
16	Nicotine Tax	59,628	0	(59,628)	0	59,628	(59,628)
17	Road and Bridges Tax	91,684	91,684	(0)	80,122	91,684	(11,562)
18	Specific Ownership Tax	25,348	0	(25,348)	0	25,348	(25,348)
19	Auto Ownership Tax	9,970	0	(9,970)	0	9,970	(9,970)
20	Other Tax Revenue	0	0	O O	0	0) O
22	Total Other Tax Revenue	240,348	101,551	(138,797)	88,368	240,348	(151,980)
23	Fees	210,010	101,001	(100,101)	00,000	210,010	(101,000)
24	Building Permits	203,203	203,203	0	62,085	203,203	(141,118)
25 20	Franchise Fees	0	0	0	0	0	0
		200 000	200 000		20.005		(444.440)
27		203,203	203,203	0	62,085	203,203	(141,118)
28	Licenses						
29	Business Licenses	544 700	E44 700	0	0	0	(05.700)
30	Short Term Rentals	541,732	541,732	(0)	515,950	541,732	(25,782)
31	Liquor Licenses	0	5,250	5,250	4,349	0	4,349
32	Tobacco Licenses	0	0	0	800	Ü	800
34		541,732	546,982	5,250	521,099	541,732	(20,634)
35	Fines						
36	Municipal Court Fines			0	0	0	0
37	Code Enforcement Fines			0	0	0	0
38		0	0	0	0	0	0
39 40	Other Income	0	U	0	0	0	0
41	Grants		70,728	70.728	45,432	0	45,432
42	Interest on Taxes		10,120	70,720	45,452	0	45,452
43	Interest on Traxes		10,000	10,000	17,527	0	17,527
44	Admin Miscellaneous Income		10,000	0,000	85	0	85
45	, tariiii wiloonarioodo irioonic			0		0	00
46		0	80,728	80,728	63,044	0	63,044
47	Total Bayanua	2 500 507	2 546 600	(E0.040)	2 422 050	2 500 507	(16E 6E0)
_	Total Revenue	3,599,507	3,546,688	(52,819)	3,433,850	3,599,507	(165,658)
49 50	Expenditures						
51	Employee Benefits & Taxes	I			I		
52	401 A Match	44,414	44,414	0	36,345	44,414	8,069
53	457 Match	16,655	16,655	0	6,573	16,655	10,082
54	Flexible Spending Account (FSA)	5,774	1,425	4,349	1,200	5,774	4,574
55	Wellness Reimbursement	12,158	9,166	2,992	8,645	12,158	3,513
56	Health Insurance Premiums	79,834	63,627	16,207	63,627	79,834	16,207
57	Health Ins Employee Contributions	-,	(12,385)	12,385	(11,841)	0	11,841
58	Workers Comp Insurance Premiums	11,381	15,359	(3,978)	12,288	11,381	(907)
59	Payroll Taxes	18,543	12,636	5,907	12,386	18,543	6,157
63	•						
64	Total Employee Benefits & Taxes	188,759	150,897	37,862	129,222	188,759	59,537

т.	- 1 - 1	1			1/		
	E F Fown of Keystone	Н	l l	J	K	Printed:	M 1/22/25
	itatement of Revenues, Expenses and	Changes in F	und Balance		Preliminary	Frintea.	1/22/23
	actual, Budget and Forecast for the Pe				r remininar y		
	Modified Accrual Basis		2024 ANNUAL		2024 Fro	m Inception (2/8/2024)
6					11 Months	11 Months	
7		Approved		Variance	Ended	Ended	Variance
8		2024	2024	Favorable	12/31/24	12/31/24	Favorable
9		Budget	Forecast	(Unfavor)	Actual	Budget	(Unfavor)
-	Consul Evanualituus All Donoutmo		rorecast	(Omavor)	Actual	Dauget	(Omavor)
65	General Expenditures All Department Telephone		2 410	420	2,410	2 020	420
66 67	Office Lease	2,830 50,700	2,410 50,900	(200)	50,900	2,830 50,700	420 (200)
68	Office Building Maintenance	3,700	3,700	(200)	1,350	3,700	2,350
69	Office Supplies	3,754	8,848	(5,094)	8,823	3,754	(5,069)
70	Prof Services/Membership Fees	10,429	16,711	(6,281)	15,931	10,429	(5,502)
71	Dues and Subscriptions	7,936	1,625	6,311	1,782	7,936	6,154
72	Training	6,802	6,802	0,011	6,052	6,802	750
73	Travel/Meals/Ldging	6,802	8,300	(1,498)	7,300	6,802	(498)
74	Uniforms/Clothing	1,700	3,795	(2,095)	4,105	1,700	(2,405)
75	Insurance	5,000	3,880	1,120	3,104	5,000	1,896
76	Bank and Misc Fees	0	100	(100)	100	0	(100)
77	IT/Technology	68,016	68,016	` o´	34,253	68,016	33,763
78	Website	6,802	6,802	0	542	6,802	6,260
79	Equipment Repairs/Leases	5,526	5,526	0	0	5,526	5,526
80		179.996	187,414	(7,418)	136,652	179,997	43,345
81	Total Gen Exp All Departments	179,996	107,414	(7,410)	130,032	179,997	43,345
82 83	Mover and Town Council						
_	Mayor and Town Council	11 000	11 000	0	10 477	11 000	500
84	Mayor Wages	11,000 33,000	11,000	0	10,477	11,000	523
85	Council Wages Cell Phone AllowTown Council	,	33,000	0	30,645	33,000	2,355
86 87	Cell Phone Allow Town Council	5,775	5,775	U	5,344	5,775	431
88		49,775	49,775	0	46,465	49,775	3,310
89	Mina France Tours Courseil	4.054	F F00	(4.245)	F 007	4.054	(4.446)
90	Misc Expense Town Council	1,251 51,026	5,596	(4,345)	5,697	1,251 51,026	(4,446)
91	Total Mayor and Town Council	51,026	55,371	(4,345)	52,162	51,026	(1,136)
92	Administration Compless						
93	Administration Services	407 500	107 500	0	400 540	407.500	04.000
94	Town Manager Wages	127,530	127,530	0	102,542	127,530	24,988
95 96	Town Clerk Wages Office Clerk Wages	95,047 58,333	95,047 58,333	0	94,523 50,038	95,047 58,333	524 8,295
96	Cell Phone Administration	2,250	2,250	0	1,858	2,250	392
_	Keystone Housing Administration	15,000	15,000	0	12,500	15,000	2,500
98	Reystone Housing Administration	<u> </u>			·		
100		298,160	298,160	0	261,460	298,160	36,700
101	Postage	2,607	2,607	0	11	2,607	2,596
102	Printing	7,300	7,300	0	965	7,300	6,335
103	Community Engagement	8,502	8,502	0	90	8,502	8,412
104	Local Travel	2,607	2,607	0	102	2,607	2,505
105	Elections	12,000	12,000	(04.050)	7,750	12,000	4,250
106	Town Attorney Contract	90,688	152,344	(61,656)	144,825	90,688	(54,137)
107	Smoking Cessation (fr Nicotine Tax) Payroll Contract (Paylocity)	59,628	59,628	0	4 604	59,628	59,628
109		4,950 63.494	4,950 63.494	0	4,604 52,763	4,950 63,494	346 10.731
110 111	Accounting Contract (M&W) Annual Audit Contract	63,494 0	63,494 0	0	52,763 0	63,494 0	10,731 0
111	Short Term Rental Contract Support	116,761	116,761	0	86,250	116,761	30,511
113	Miscellaous Adminstrative Expense	0	110,761	(10)	10	0	(10)
114	Miscelladus Administrative Expense	U	10	(10)	10	U	(10)
115	Total Administrative Services	666,697	728,363	(61,665)	558,831	666,697	107,866
116	·			,			
117	Community Development						
118	Comm Dev Director Wages	124,431	124,431	0	118,223	124,431	6,208
119	Planner2 Wages	60,489	60,489	0	29,786	60,489	30,703
120	Cell Phone Comm Dev	1,350	1,350	0	926	1,350	424
121 122	Keystone Housing Incentive Comm I	9,500	9,500	0	6,500	9,500	3,000
123		195,770	195,770	0	155,435	195,770	40,335
124	Building Permit/Inspections	162,562	162,562	0	483	162,562	162,080
125	GIS	9,069	9,069	0	0	9,069	9,069
126	Professional Services (Contracted)	11,336	11,336	0	Ö	11,336	11,336
127	Planning Supplies/Printing	5,668	5,668	0	710	5,668	4,958
128	Local Travel	2,834	2,834	0	0	2,834	2,834
129	Communications	2,721	2,721	0	365	2,721	2,356
130 131	Miscellaneous Comm Dev Expense	0	0	0	0	0	0
131 132	·	200.000	200.000		450,000	200.050	222.22
137	Total Community Develop	389,960	389,960	0	156,993	389,959	232,967

	E F	Н	I	J	К	L	М	
	Town of Keystone					Printed:	1/22/25	
	Statement of Revenues, Expenses and				Preliminary			
	Actual, Budget and Forecast for the Periods Indicated Modified Accrual Basis 2024 ANNUAL 2024 From Inception (2/8/2024)							
5 6	Modified Accrual Basis		2024 ANNUAL		11 Months	21012024)		
7		Approved		Variance	Ended	11 Months Ended	Variance	
8		2024	2024	Favorable	12/31/24	12/31/24	Favorable	
9		Budget	Forecast	(Unfavor)	Actual	Budget	(Unfavor)	
133		Buagot	1 0100000	<u>tomator,</u>	/ totaar	Baugot	(Ginaroi)	
134	Public Works							
135	Public Works Director Wages	45,344	45,344	0	29,307	45,344	16,037	
136	Cell Phone Public Works	450	450	0	225	450	225	
137	Keystone Housing Public Works	3,000	3,000	0	1,750	3,000	1,250	
138 139		48,794	48,794	0	31,282	48,794	17,512	
140	Communications	2,721	2,721	0	0	2,721	2,721	
141	Engineer Consultant	5,668	5,668	0	0	5,668	5,668	
142	Planning and Printing Supplies	2,834	2,834	0	0	2,834	2,834	
143	Road Maint/Snow Plowing Contracts	3			-			
144	Loveland Pass Village	0	0	0	0	0	0	
145	Keystone Roads- Currently County N	0	0	0	0	0	0	
146	Roads not County Maintained	0	66	(66)	6,866	0	(6,866)	
147	Asphalt Crack Seal Noxious Weed Control	0	6,400	(6,400)	6,400 0	0	(6,400)	
148 149	Other Maintenance	0	0 302	0 (302)	2,802	0	0 (2,802)	
150	Total Road Maintenance/Snow Plowin	0	6,768	(6,768)	16,068	0	(16,068)	
151	. 512 1522 Maintenance/Onlow Flowing	•	0,100	(3,700)	10,000	J	(10,000)	
152	Signage	0	0	0	224	0	(224)	
153	Engineering Services	0	3,427	(3,427)	3,427	0	(3,427)	
154 155	Miscellaneous Public Works Expense	0	130	(130)	130	0	(130)	
156	Total Public Works Expenses	60,017	70,342	(10,325)	51,131	60,016	8,885	
157			·	,	·		·	
158	Public Safety							
169	Miscellaneous Public Safety Exp	0	85,708	(85,708)	55,556	0	(55,556)	
170 171	Total Public Safety Expenses	0	85,708	(85,708)	65,431	0	(65,431)	
172	Total I abile durity Expenses		00,700	(00,700)	00,401		(00,401)	
173	Municipal Court							
174	Judge	0	0	0	0	0	0	
175	Prosecutor	0		0	0	0	0	
176 178	Miscellaneous Exp Municipal Cout	0		0	0	0	0	
179	Total Court Expenses	0	0	0	0	0	0	
180	·							
181	Total Operating Expenditures	1,536,455	1,668,055	(131,600)	1,150,422	1,536,455	386,033	
182	Total Davison (francische)	0.500.507	0.540.000	/50.010	0.400.050	0.500.507	(405.050)	
	Total Revenue (from above)	3,599,507	3,546,688	(52,819)	3,433,850	3,599,507	(165,658)	
184 185	Operating Surplus (Deficit)	2,063,053	1,878,633	(184,419)	2,283,428	2,063,052	220,376	
187	Operating outplus (Dentity	2,000,000	1,070,000	(104,418)	2,200,420	2,000,002	220,010	
	Other Sources (Uses)							
189	Transfer to Capital Improvement	(900,000)	(886,800)	13,200	(243,149)	(900,000)	656,851	
190	Transfer fr Workforce Housing	0	0	0	0	0	0	
191	Transfer fr Conservation Trust	0	0	0	0	0	0	
192	Summit County Adv - Sales Tax	0	1,400,000	1,400,000	1,400,000	1,400,000	0	
193	v - i Summit County Adv - Repayment	0	(1,400,000)	(1,400,000)	(1,400,000)	(1,400,000)	0	
194	Total Other Sources (Uses)	(900,000)	(886,800)	13,200	(243,149)	(900,000)	656,851	
196		(555,555)	(000,000)	10,200	(270,170)	(000,000)	000,001	
	Beginning Fund Balance - General	0	0	0	0	0	0	
198								
-	Ending Fund Balance - General	1,163,053	991,833	(171,219)	2,040,279	1,163,052	877,227	
200	Components of General Fund Bal	=	=	=	=	=	=	
201	TABOR Restricted Funds	46,094	50,042		34,513	46,094		
202	Unrestricted Funds	1,116,959	941,792		2,005,767	1,116,959		
204		1,163,053	991,833		2,040,279	1,163,052		
205	-	, -,	,			, -,		

2 Town Of Keystone Statement of Revenues, Expenses and Changes in Fund Balance Actual, Budget and Forecast for the Periods indicated Approved		E F	Н	ı	J	K	L	М
Approved Approved Approved Approved Approved Approved 2024 Approved								1/22/25
Modified Accrual Basis						Preliminary		
Approved	-	, ,	ilous iliuicat			2024 Fro	m Inception	(2/8/2024)
Separation	_							(==
Sestrement			Approved		Variance		Ended	Variance
Page	8		2024	2024	Favorable	12/31/24		
Total Revenue and Other Financing Sources	9		<u>Budget</u>	<u>Forecast</u>	(Unfavor)	<u>Actual</u>	<u>Budget</u>	(Unfavor)
Revenue and Other Financing Sources								
Contribution from General Fund	207	· · · · · · · · · · · · · · · · · · ·						
Total Revenues								
Total Revenues		Contribution from General Fund	900,000	886,800	13,200	243,149	900,000	(656,851)
Capital and Non-Routine Projects Repayment for Incorporation Costs 180,000 180,000 0 148,013 180,000 31,987	211	Total Revenues	900,000	886,800	13,200	243,149	900,000	(656,851)
Repayment for Incorporation Costs 180,000 180,000 0 148,013 180,000 31,987 180,000 31,987 180,000 31,987 180,000 0 0 0 0 0 0 0 0		Canital and Non Pouting Projects						
Summit County fee for Cash advance 5,000 5,000 0 5,000 5,000 0 5,000 3,250 32,500 32,500 16,288 109,900 32,500 15,000	-	· · ·	180 000	180 000	0	148 013	180 000	31 987
Office Set Up-Furniture, Supplies and 41,500 0 0 50,000								
Staff Hiring Expense 5,000 5,000 0 544 5,000 3,250 32,500				· ·		-		41,500
Start Up Consultant Support (Clerk/Cc 22,500 32,500 0 0 32,500					0	0		
T-Infrastructure/Software/Computers				· ·				
Website								
Town Signage 30,000 30,000 0 0 30,00						-		
Interim Town Manager (\$150/hr, 10 w) 60,000 67,800 67,900 67,800 60,000 7,800								
Engineering Assessment Town Maint 20,000 40,000 0 0 40,000 20,000 20 20 20 20 20				· ·				,
Trails and Open Space Master Plan 30,000 30,000 0 5,414 0 0 5,414 0 0 5,414 20 260,000 260,000 0 0 0 260,000 260,000 260,000 0 0 260,000 2			40,000	40,000		0	40,000	, ,
Comprehensive Use Plan 260,000 260,000 0 5,414 0 0 (5,414)				20,000	0	0		-
228 2 Police Vehicles and equipment 260,000 260,000 0 0 260,00			30,000	30,000			-	-
Total Capital and Non-Routine Exp 878,900 886,800 (7,900) 243,149 878,900 635,751			200,000	200,000		-	-	
Surplus after other sources / uses		2 Police Vehicles and equipment	260,000					*
Surplus after other sources / uses 21,100 0 21,100 0 21,100 (21,100)		Total Capital and Non-Routine Exp	878,900	886,800	(7,900)	243,149	878,900	635,751
FUND BALANCE - Beginning Capital 21,100		Surplus after other sources / uses	21 100	0	21 100	0	21 100	(21 100)
Table Tabl	-	Surpius after other sources / uses	21,100	0	21,100	0	21,100	(21,100)
Second Process	_	FUND BALANCE - Beginning Capital	0	0	0	0		•
Workforce Housing Fund Revenue and Other Financing Sources Revenue 56 (82.8%) 788,210 788,210 652,638 652,638 514,888 0 514,888 161,000 61,00	235	FUND BALANCE - Ending Capital	21,100	0	21,100	0	21,100	(21,100)
Revenue and Other Financing Sources Revenue 5A (17.2%) 788,210 135,572 (652,638) 106,957 788,210 (514,888) 0 514,888 241 Revenue 6B (82.8%) Revenue 8B (82.638) S14,888 0 514,888 241 Revenue 8B (82.8%) Revenue 8B (82.638) S14,888 Revenue 3,344 Revenue 6B (82.8%)			=	=	=	=	=	=
Revenue 5A (17.2%) 788,210 135,572 (652,638) 106,957 788,210 (681,253) Revenue 6B (82.8%) 652,638 652,638 514,888 0 514,888 0 3,344 0 3,344 242 70 70 788,210 788,		=						
Revenue 6B (82.8%) 652,638 652,638 514,888 0 514,888 1 14,848 14,888 14,888 18,844 14,848 14	-			135 572	(652 638)	106 957	788 210	(681 253)
Interest Income			700,210				-	
Expenditures Housing Authority Fees 52,064 120,000 (67,936) 130,100 52,064 (78,036) 0 0 0 0 0 0 0 0 0		i i		•	,	-		·
Expenditures Housing Authority Fees 52,064 120,000 (67,936) 130,100 52,064 (78,036) 0 0 0 0 0 0 0 0 0	242	Total Revenues	788,210	789,078	868	625,189	788,210	(163,021)
Housing Authority Fees	243	Expenditures						
Transfer to General Fund 0		•	52,064	120,000	(67,936)	130,100	52,064	(78,036)
248 Total Expenditures 52,064 120,000 (67,936) 130,100 52,064 (78,036) 249			,				-	0
Surplus after other sources (uses) 736,146 669,078 (67,068) 495,089 736,146 (241,057)	247	Total Expenditures	52 064	120 000	(67 036)	130 100	52.064	(78 036)
Surplus after other sources (uses) 736,146 669,078 (67,068) 495,089 736,146 (241,057)		. otal Expolititios	52,004	120,000	(01,300)	100,100	JZ,004	(10,000)
Surplus after other sources / uses Fund bal - Beginning Housing Fund 0	250	Surplus after other sources (uses)	736,146	669,078	(67,068)	495,089	736,146	(241,057)
Fund bal - Ending Housing Fund 736,146 669,078 (67,068) 495,089 736,146 (241,057)	251				,	_		
Conservation Trust Fund Revenue and Other Financing Sources								
Conservation Trust Fund Revenue and Other Financing Sources Conservation Trust Revenue 12,920 0 (12,920) 0 0 0 Interest Income Total Revenues Expenditures Conservation Trust Expenses 0 0 0 0 0 0 Transfer to General Fund 0 0 0 0 0 Total Expenditures 0 0 0 0 0 Total Expenditures 0 0 0 0 0 Surplus after other sources / uses 12,920 0 (12,920) 0 0 0 Fund bal - Begin Cons Trust Fnd 0 0 0 0 0 Fund bal - Ending Cons Trust Fnd 12,920 0 (12,920) 0 0 0 Fund bal - Ending Cons Trust Fnd 12,920 0 (12,920) 0 0 0 Total Expenditures 12,920 0 (12,920) 0 0 0 Conservation Trust Fnd 0 0 0 0 0 Conservation Trust Fnd 0 0 0 0 Conservation Trust Fnd 12,920 0 (12,920) 0 Con	-	i and bar - Enamy Housing Fand				-		· ,
Revenue and Other Financing Sources Conservation Trust Revenue 12,920 0 (12,920) 0 0 0 0 0 0 0 0 0		Conservation Trust Fund						
Interest Income Total Revenues 12,920 0 (12,920) 0 0 0 0 0 0 0 0 0	256		es					
Total Revenues 12,920 0 (12,920) 0 0 0			12,920	0	(12,920)	0	0	0
Expenditures Conservation Trust Expenses O			10.000		(40.555)			
Expenditures Conservation Trust Expenses 0 0 0 0 0 0 0 0 0	259 260	ı otal Kevenues	12,920	0	(12,920)	0	0	0
Conservation Trust Expenses 0 0 0 0 0 0 0 0 0	261	Expenditures						
265 Total Expenditures 0 0 0 0 0 0 266 267 Surplus after other sources / uses 12,920 0 (12,920) 0 0 0 268 269 Fund bal - Begin Cons Trust Fnd 0 0 0 0 0 0 270 Fund bal - Ending Cons Trust Fnd 12,920 0 (12,920) 0 0 0								
265 Total Expenditures 0 0 0 0 0 0 266 267 Surplus after other sources / uses 12,920 0 (12,920) 0 0 0 268 269 Fund bal - Begin Cons Trust Fnd 0 0 0 0 0 0 270 Fund bal - Ending Cons Trust Fnd 12,920 0 (12,920) 0 0 0	263 264	Transfer to General Fund	0	0	0	0	0	0
266 Surplus after other sources / uses 12,920 0 (12,920) 0 0 0 0 268 Fund bal - Begin Cons Trust Fnd 0 0 0 0 0 0 0 0	265		0	0	0	0	0	0
268 Company of the properties of the propert	266	-						
269 Fund bal - Begin Cons Trust Fnd 0 0 0 0 0 0 270 Fund bal - Ending Cons Trust Fnd 12,920 0 (12,920) 0 0 0		Surplus after other sources / uses	12,920	0	(12,920)	0	0	0
270 Fund bal - Ending Cons Trust Fnd 12,920 0 (12,920) 0 0 0		Fund bal - Begin Cons Trust Fnd	Λ	n	Λ	n	n	n
				=		=	=	





Keystone Town Council - 01.28.2025



WHAT IS ECONOMIC DEVELOPMENT?



Economic Diversification



Workforce Development



Entrepreneurial Empowerment

Broad Bi-Partisan Support: 68% of all Coloradans support making government investments to support the economy and create better paying jobs*



WHO IS SEP?

Economic Development Organization

501c3

Est. 2022

First EDO in Summit



Thayer Hirsh - CEO

OUR BOARD



Ben Miller



Erin Young



Dave Askeland



Nell Wareham



Steve Shapiro



Marco Vienna



Mike Shambarger



Blair McGary



Eddie O'Brien



Mark Richards



Aaron Landau



Brittany Romano

SEP'S GOALS FOR SUMMIT

- 1 Boost Wages
 EcoDevo is proven to boost wages
- 2 Create Job Laddering Opportunities
 Allow locals grow their careers...here
- 3 Diversify our Economy

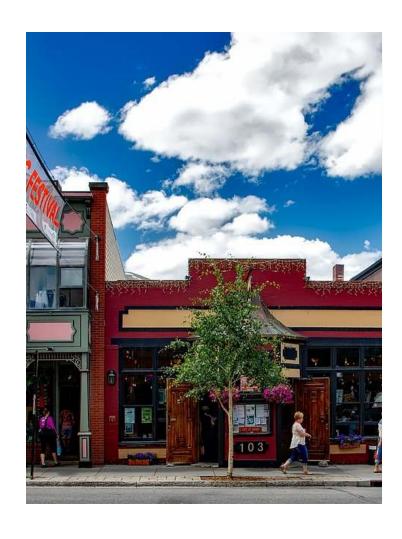
 Hedge risk against recession and a changing climate

SEP is an Investment in Summit's Future





OPPORTUNITY



- **Highly Educated Workforce:** 59% of workers have a college degree
- Unprecedented Grant Opportunities: State, Local and Fed money available



2024 ROI

County Contribution

\$150K

Total = \$462.5k

ROI = 308%

In-Kind & Other

\$65.5K

REDI Grant

\$140K

Main Street Grant - Keystone

\$50K

RTAP Grant

\$42K

CHFA Grant

\$15K



OUR FINANCIAL SUPPORTERS



















WHAT WE DID IN 2024

2024 SEP PROGRAMS



- 1 Entrepreneurial Development
 - Summit Founder Coopetition (June 2024)
 - High Country Tech Growth Challenge (Fall 2025)
- 2 Retention & Expansion
 - Economic Gardening
 - 1-on-1 Small Biz Consulting (On-Going)
 - Mile High Behavior Health partnership
 - Mountain Dreamers partnership
- 3 Industry Recruitment & Creation
 - Summit Automation Center Grant



2024 SUMMIT FOUNDER COOPETITION

TE COD MAN.

Scalable Companies

10

Minority or Women Biz

80%

Pitches Reviewed

140

Companies Receiving Investor Interest

5

Awarded Prize Money

\$5,000

Capital Being Raised

\$2+M





2024 ECONOMIC GARDENING PROGRAM













Summit County Companies

6

Projected Hires

7

Consulting Hours Provided

240

Additional Annual Revenue Projected

\$340K



HIGH COUNTRY TECH GROWTH ACCELERATOR





- 12 tech companies from Routt & Summit
- 6 weeks of programming
- Professional Pitch Coaching
- Demo day December 6th
 Steamboat Social Club







KEYSTONE



LONG TERM GOALS Goals

- Create Long Economic Viability
 Flatten seasonality of jobs and create laddering opportunities
- Boost Local Wages (and tax base)
 High demand jobs sustain higher wages (and spending)
- Build Stronger Local Businesses
 5x multiplier effect grows additional businesses and jobs



KEYSTONE'S MAIN STREET GRANT

- OEDIT Rural Technical Assistance Program
- SEP applied in September
- Opportunity for Colorado's newest town



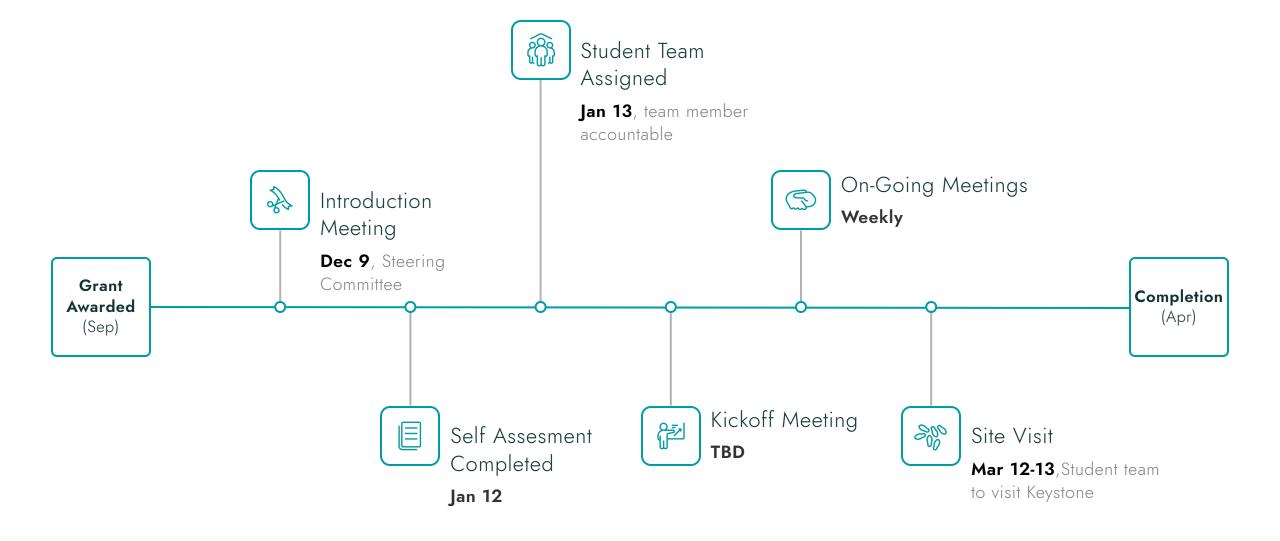
KEYSTONE'S MAIN STREET GRANT

 GOAL: Create a strategic plan to enhance a Main Street

Focus: economic development and community creation

- **TIMELINE**: Nov 2024 April 2025
- Cost:FREE (value \$40k)
- Supplements Comprehensive Plan





PROGRESS TO DATE & NEXT STEPS

QUESTIONS?

Contact: thayer@summitpartnership.org



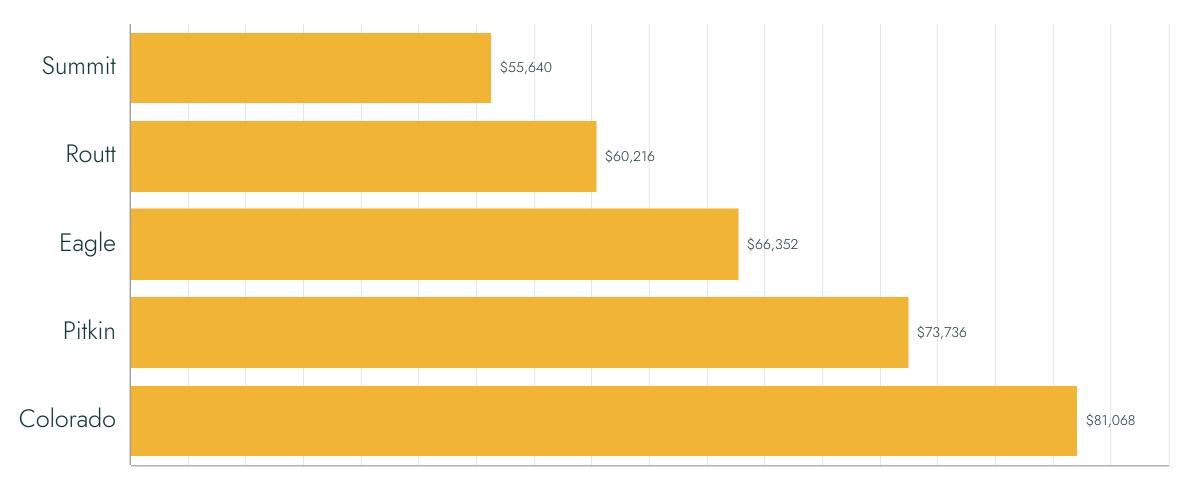


APPENDIX

summitpartnership.org



MEDIAN WAGES: SUMMIT VS NEIGHBORING COUNTIES

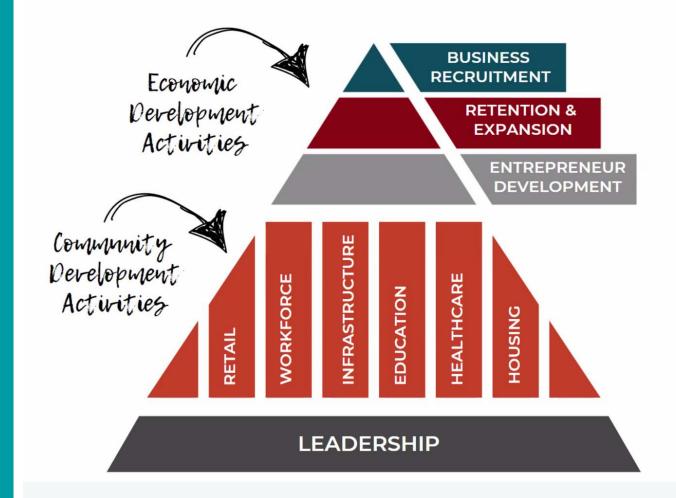


Source: NWCCOG



Economic Development Pyramid

EcoDevo





COOPETITION PARTICIPANTS

Company	Website	Industry	
Wildstack	wildstck.com	Tech / Consulting	
Magic Marketing	magicmarketing.biz	Marketing	
SkyGOAT	skygoatusa.com	Apparel	
TreadShare	treadshare.com	Tech / Rideshare	
Buttnski	buttnski.com	Apparel	
Llama Corporation		Apparel	
FOLCLAND	folcland.com	Retail	
Stay Loci	stayloci.io	Tech / Proptech	
CodeBeetle	codebeetle.io	Tech / EdTech	
SeaRex Solutions	searexsolutions.com	Tech / Service Tech	



HIGH COUNTRY TECH GROWTH CHALLENGE

Founder	Company	Town	Website
Erwin Germain	TreadShare	Frisco	treadshare.com
Nora Gilbertson	StayLoci	Frisco	stayloci.io
Monica Simpson	PHRED Solutions Inc	Breckenridge	phredproblemsolving.com
Justin Sardi	TubeSift	Silverthorne	tubesift.com
Ellie Frost	Backcountry Bonds	Frisco	backcountrybeauties.com
Franklin Joyce	Public House	Frisco	public.house
Nathan Nosari	Vabhoa Software (WIP)	Frisco	vabhoa.com



PROGRAM TESTIMONIALS

"UNDERSTANDING THE
REALITY OF HOW STARTUP
FUNDING LANDSCAPES
WORK INFORMED ME ON
HOW TO PITCH MY BUSINESS
AND HOW TO ASK FOR
WHAT MY BUSINESS REALLY
NEEDS



Adrienne, SeaRex Solutions



THIS WAS A PROGRAM I DIDN'T KNOW I NEEDED, BUT RECEIVED SO MUCH BENEFIT FROM ATTENDING"



Alyssa, Folcland



SUCH A PROGRAM IN SUMMIT COUNTY. IT CLEARLY HELPED ME WITH MY NEXT MOVES (FUNDING)



Erwin, TreadShare





TOWN OF KEYSTONE, COLORADO STAFF REPORT

TO: Mayor & Town Councilmembers

FROM: John Crone, Town Manager

DATE: January 28, 2025 – Work Session

SUBJECT: Discussion of Business Licensing

Executive Summary:

Staff is seeking guidance on whether the Town Council wants to institute a business licensing program.

Background:

Many municipalities require businesses that either have a physical location in the Town or conduct non-incidental business in the Town to acquire a Town issued business license. Keystone is the only municipality in Summit County that does not currently require business licensing.

Business licenses are usually required for anyone who sells goods or services or operates a commercial enterprise within the Town limits. Most Towns only charge a nominal administrative fee for business licenses.

Reasons for Business Licensing

There are several reasons that Towns require business licensing. Not all situations will apply to all businesses.

<u>Administrative Compliance</u> – Requiring a license will help Town staff efficiently determine whether a business is complying with local requirements and regulations. This includes being able to quickly determine whether a business is paying all required

taxes and fees, and ensuring that the Town has a valid contact for anyone doing business here.

Zoning and Code Compliance – The land-use code has many restrictions on use depending upon where a property is located. Requiring a business license will enable staff to review a business' plans and make sure that they are in line with neighborhood requirements before the business opens.

<u>Consumer Protection</u> – It is important that the Town take steps to protect its citizens from unscrupulous business scams. A business license requirement will not provide absolute protection; but it is another step that will help identify those individuals who don't take all of the steps necessary to run a legal business before those individuals can take advantage of our citizens.

<u>Public Health and Welfare</u> – Many towns require business license applicants to submit a fire and life safety inspection before the license is issued. This is an important step to protect the health and welfare of the people visiting the business.

Types of Licenses

Most Towns offer several different types of licenses depending on the types of goods or services that they offer, where the businesses are located, and the amount of business that is conducted in the Town. There are also many types of businesses that are required to obtain additional licenses from either the state or from the Town. These include regulated professions such as doctors or massage therapists and regulated businesses such as liquor sellers or marijuana facilities. State regulations also limit the ability of Towns to require licenses for non-incidental businesses (think of delivery services or on-line vacation rental sites. In general, Towns tend to provide for at least two types of licenses:

<u>Regular License</u> – This is the standard license required for anyone who regularly conducts business within the Town limits. Many towns separate these licenses into two types of businesses:

- <u>Fixed Premise</u> Fixed premise licenses are for those businesses that occupy a brick and mortar building within the Town limits.
- Remote Location Some Towns offer a second type of license for those businesses that are located in a different jurisdiction but provide goods or services to people within the Town limits. Building contractors are often required to obtain remote location licenses.

<u>Short-term or Vendor Licenses</u> – Vendor licenses are issued to businesses that only operate in the town for a very short time. These types of licenses are often issued to businesses that come into town for festivals or fairs. They are very important for ensuring that the town receives correct sales tax payments.

Next Steps:

If the Council is interested in creating a business licensing program, it should instruct staff to prepare the necessary ordinance for future Council consideration.

TOWN OF KEYSTONE, COLORADO STAFF REPORT

TO: Mayor & Town Councilmembers

THROUGH:

FROM: John Crone, Town Manager

DATE: January 28, 2025

SUBJECT: Nuisance and Wildlife-proof container ordinance

Executive Summary:

The purpose of this worksession item is to provide a proposed wildlife-proof container ordinance.

Background:

The Town Council has been working on a nuisance ordinance for some time. In order to facilitate the timeliness of some of the provisions, we are going to adopt the code in various sections. The proposed calendar for adopting the nuisance code is as follows:

<u>January 28</u> - Workshop wildlife proof containers

February 11 - First reading of wildlife-proof container ordinance, workshop noise

<u>February 25</u> - Adopt WPC ord., first reading of noise, workshop general

nuisances

March 11 - Adopt noise ord., workshop remaining sections and general

provisions

<u>March 25</u> - First reading remainder of nuisance ord.

<u>April 8</u> - Adopt remainder of nuisance ord.

Wildlife-proof Refuse Containers

We are finalizing wild-life proof containers first because the proposed ordinance has an implementation date of April 15 for the acquisition of wildlife-proof containers and an implementation date of August 1 for the construction of enclosures if the unit does not have a wildlife-proof container.

Our natural setting and its plethora of wildlife are vital components of our communities. In order to protect the surrounding environment, it is important that we take any steps necessary to minimize interactions between the wildlife and our citizens. One of the most important things that we can do is to limit the ability of wildlife to feed on our refuse. Trash kills bears!

The proposed ordinance does recognize that the timelines may be difficult to meet given the reliance on third parties to provide the containers or construct the enclosure. If someone is having difficulty complying with the ordinance, they can appeal to the Town Manager for additional time.

There are several things that the Council needs to work out before adoption of an ordinance.

<u>Timeline</u> – Is the prosed timeline achievable and acceptable? If not, what sort of timeline would the Council like to see?

<u>Penalties</u> – The proposed ordinance has a three-tier penalty system. The first two offenses would result in monetary administrative penalties. Staff needs guidance on what these penalties should be. The third offense would be considered a misdemeanor offense and would go to municipal court (we will be brining a municipal court IGA to the Council in the near future).

Requirements for containers and enclosures – Does the Council feel that the requirements for containers and enclosures are sufficient? If not, what would you like to see added?

Draft Ordinance

For the purpose of this chapter, the following definitions shall apply:

ATTRACTANT: Any substance which could reasonably be expected to attract wildlife or does attract wildlife, including, but not limited to, food products, pet food, feed, compost, grain or salt.

DUMPSTER ENCLOSURE: A fully enclosed structure consisting of four (4) sides and a secure door or cover, which shall have self-closing doors, and a latching device of sufficient strength and design to prevent access by wildlife. Dumpster enclosures are subject to all planning and zoning requirements and building codes. An enclosure of less than one hundred twenty (120) square feet shall not require a building permit. An enclosure of one hundred twenty (120) square feet or larger requires a building permit. REFUSE: Any waste that could reasonably attract wildlife which includes, but shall not be limited to, kitchen, organic waste, food, food packaging, toothpaste, deodorant, cosmetics, spices, seasonings and grease.

REFUSE CONTAINER: Any trash can, dumpster, or similar device used for the collection and storage of solid waste.

RESIDENT: Any person, firm, corporation or organization within the town of Keystone or on town-controlled land.

SPECIAL EVENT: An outdoor gathering such as a concert, conference or festival, whether occurring on public land or private.

WILDLIFE: Any undomesticated animal, including, but not limited to, elk, deer, sheep, lynx, skunks, magpies, crows, bears, raccoons, coyotes, beavers, porcupines, mountain lions, bobcats and foxes.

WILDLIFE-PROOF REFUSE CONTAINER: A container used for the storage of refuse that has been certified to be wildlife-proof by the Colorado division of wildlife, the U.S. park service, or the U.S. forest service. A container not so certified, is considered a wildlife-proof refuse container if it is fully enclosed, of sturdy construction, and includes a latching mechanism suitable to prevent wildlife from opening the container. Latching mechanisms shall allow a gap between the container lid of no more than one- half inch $\binom{1}{2}$ "). Latching mechanisms shall keep the lid closed in the event the container is turned on its side or upside down. Wildlife-proof refuse containers may include drain holes no larger than one inch (1") in any dimension.

- A. All residential containers that receive refuse edible by wildlife must be secured inside the home or garage. Residents unable to keep their refuse container inside the home or garage shall store their refuse in a wildlife-proof refuse container or enclosure approved by the town of Keystone.
- B. Residents with curbside pick-up shall place refuse containers at the curb, alley, or public right of way at or after six o'clock (6:00) A.M. on the morning of scheduled pick up. After pick-up, all containers must be removed from the curb, alley or public right of way by eight o'clock (8:00) P.M. on the same day.
- C. Other household waste that cannot reasonably be considered "refuse" or an "attractant" as defined in this chapter, including, but not limited to: nonedible yard maintenance waste, household items, and cardboard, shall not require the use of wildlife-proof containers when not commingled with refuse or any other attractant.

D. Multi-family housing developments and other types of clustered residential housing, utilizing centralized refuse containers, must use either a wildlife-proof refuse container or a dumpster enclosure for all refuse. The container or enclosure shall be kept closed in a secure manner except when refuse is being deposited.

MAINTENANCE AND OPERATION OF ALL REFUSE CONTAINERS AND ENCLOSURES:

- A. All refuse containers defined in this chapter shall be kept closed and secured when refuse is not being deposited. Any container which is overfilled so as to prevent a container's designed latching is not a wildlife resistant or wildlife-proof refuse container within the meaning of this chapter.
- B. If a container or enclosure is damaged, allowing access by wildlife, repairs must be made within forty-eight (48) hours after written notification by town of Keystone personnel.
 - C. All enclosures defined in this chapter shall have self-closing doors and latching devices.

SPECIAL EVENT REFUSE DISPOSAL:

Outdoor special event sites shall be kept free from the accumulation of refuse. Refuse must be collected from the grounds at the close of each day's activities and shall be deposited into appropriate wildlife-proof containers or dumpster enclosures as provided in this chapter, or shall be removed to an appropriate disposal site.

CONSTRUCTION SITE REFUSE DISPOSAL:

All construction sites must have a designated refuse container which receives "refuse" or attractants as defined by this chapter. This container shall be a wildlife-proof refuse container.

COMMERCIAL REFUSE DISPOSAL:

- A. All refuse containers receiving refuse from commercial establishments and restaurants shall be in wildlife-proof containers, or shall be secured in a dumpster enclosure.
- B. Container lids and dumpster enclosure doors shall be kept closed and latched at all times except when loading or removing refuse. The area around the container or enclosure must be kept free from refuse at all times.

COMPACTORS:

Trash compactors are compliant with this chapter when no refuse is exposed. Compactor doors must be kept closed at all times, except when loading or removing refuse and the area around the compactor must be kept clean of refuse and debris.

FEEDING OF WILDLIFE PROHIBITED:

Intentional Or Unintentional: No person shall intentionally or unintentionally feed or provide food in any manner for wildlife on public or private property within the town of Keystone. A person will be considered to be in violation of this chapter if they leave or store any garbage, refuse or attractant in a manner which would create or does create a lure or enticement for wildlife.

EXCEPTIONS:

A. The following entities or actions are exempt from the requirements of this chapter:

- 1. Any individual, company or corporation that is duly licensed by the state of Colorado or is entitled under law to possess wildlife of any kind.
- 2. Any action that is officially sanctioned by the state of Colorado, federal agencies, or the town of Keystone that would require feeding, baiting, or luring of wildlife (i.e., capturing and tagging wildlife for relocation or scientific projects and study).
- 3. Bird feeders are allowed provided that, between April 1 and December 1 of each year, all bird feeders must be suspended on a cable or other device at a height above the ground or structure so as to be inaccessible to bears.

ENFORCEMENT:

- A. Compliance with this chapter notwithstanding, the town of Keystone may issue a "notice of violation" and order any resident to purchase and use a wildlife-proof refuse container for all storage of refuse that is attractive to or edible by wildlife if the town receives a documented, substantiated report that any animal, whether wild or domestic, has entered into or removed refuse from a refuse container located on the property or placed at the property curbside for pick up. Such order shall:
- 1. State that a wildlife-proof container shall be obtained for the property within seven (7) days.
- 2. Shall be served either personally or by means of posting on the premises upon which the nuisance exists. If notice is served by posting, a copy of the notice shall also be mailed by certified mail, return receipt requested, to the owner of record of the property given to any town of Keystone or Summit County government office. If the identity of the resident is not known, the entity responsible for payment of the garbage removal services for the subject location will be held responsible for complying with this chapter and for any penalties assessed pursuant to the same.

VIOLATIONS AND PENALTIES; PENALTY ASSESSMENT:

- A. Second Notice Of Violation: Offenders who continue to violate this chapter or continue to fail in achieving timely compliance as set forth in any previous notice of violation may be issued a second notice of violation, which shall be in the form of a citation or summons. Such summons shall be subject to a graduated fine schedule as set forth below.
- B. Penalties: Any person who or entity that is issued a citation or summons shall be punished as follows:

1.	A fine not exceeding	for a first offense.
2.	A fine not exceeding	for a second offense.

3. A third violation shall constitute a misdemeanor and will require a mandatory appearance in municipal court.

VIOLATOR'S RESPONSIBILITY: In addition to the penalties outlined in this Chapter, violators may be required to perform all necessary actions to remove or abate attractants of wildlife. This may include, but shall not be limited to: immediate clean-up of any refuse disturbed by wildlife, the removal of bird feeders or pet food, cleaning or appropriate storage of barbecue grills, additional storage requirements for refuse containers and/or the required use of Wildlife-proof Containers and/or Dumpster Enclosures.

COMPLIANCE REQUIRED AND TIME PERIOD: Any container required by this Chapter shall be brought into conformity with the provision of this Chapter by April 15, 2025. Any enclosure required by this Chapter shall be brought into conformity with the provision of this Chapter by August 1, 2025. Upon application to the Town Manager, and showing hardship by an owner of an enclosure or container required hereunder, the Town Manager may grant an extension, for a reasonable period of time, with which to comply with the provision of this Chapter.

TOWN OF KEYSTONE, COLORADO STAFF REPORT

TO: Mayor & Town Councilmembers

THROUGH: John Crone, Town Manager

Jennifer Madsen, Town Attorney

FROM: Heikela Fawkes, Finance Director

DATE: January 28, 2025 – Work Session

SUBJECT: Update on Lodging Tax Process

Background:

On November 5, 2024, Keystone voters approved a 2% lodging tax on all stays within the town. The Town Council adopted Ordinance 2024-O-14 on December 10, 2024, with the tax effective January 1, 2025. This 2% lodging tax will be collected from every lodging stay within town limits.

Status:

To meet the January collection deadline, staff has developed an interim system for short-term rental (STR) vendors. A Google form will be used for tax filings, with payments accepted through Colorado's Payport electronic payment system. A more robust system will be implemented later this year following further evaluation and implementation.

Staff have also drafted some educational resources for vendors that include FAQ, virtual training sessions, and email updates. Staff have consulted with STR owners, property managers, county municipalities, and legal counsel to ensure the process aligns with the ordinance and acceptable practice. Adjustments to the system will be made as needed

Challenges:

Staff received feedback that Airbnb has continued collecting the 2% Summit County lodging tax through January 31, 2025. Keystone's lodging tax is set to be collected starting February 1, 2025. This leaves January's tax remittance as the responsibility of STR owners. The Colorado Department of Revenue is working on a refund process for affected parties.

TOWN OF KEYSTONE, COLORADO STAFF REPORT

TO: Mayor & Town Councilmembers

THROUGH: John Crone, Town Manager

Jennifer Madsen, Town Attorney

FROM: Madeleine Sielu, Town Clerk

DATE: January 28, 2025 – Work Session

SUBJECT: Update on Short-Term Rental Enforcement and Licensing

Background

On October 1, 2024, the Town of Keystone took over the licensing and enforcement of Short-Term Rentals (STRs) within the Town of Keystone. Prior to this, Summit County managed the licensing and enforcement of STRs. Staff implemented a new licensing software system with BlueVector AI in August of 2024, and a new enforcement software system with Deckard Technologies in October of 2024. This report will provide information about the implementation of these systems so far.

Staff are providing this update to keep Town Council informed on the Short-Term Rental program, they are not seeking specific direction from Council at this time.

Short-Term Rental Statistics

- 1,868 active STR licenses, as of 2:00 p.m. on Friday, January 24, 2025.
- 47 licenses de-activated in the last week, because they have sold or are no longer being used as STR properties. Following a series of lodging tax notifications, the Town received notice of several properties that had sold since the license renewal period. This may indicate that consistent communication from the Town will continue to help encourage owners to be diligent in reporting changes.

- \$17,760 in payments received for STR licenses in January 2025, as of January
 23.
- 79 licenses in approval queue. After several reminder e-mails prior to expiration, the Town put out an e-mail notifying individuals that their licenses had expired, and they were not in compliance. 47 of these licensees in approval queue were initiated this week. The remainder are fully new licenses.
- 42 expired Summit County licensees who have not returned contact from the Town.
- 45 Summit County licenses issued in 2024 prior to transition with expiration date of September 30, 2025. These licenses remained active with the Town of Keystone, per the Short-Term Rental regulations passed by Town Council.

Hotline Feedback

The Town has received a total of 31 complaints since taking over enforcement of Short-Term Rentals on October 1, 2025. Following each complaint, Town staff reached out to complainants to determine what their experience was like with the complaint hotline provided by Deckard Technologies. Below is an aggregated list of complaints and feedback received during these calls. Appearing on this list does not mean this feedback is a staff recommendation, this is just a summary of feedback received:

- Hotline agents are sympathetic and responsive.
- Town should consider creating branded signage that Homeowner's Associations can place in common areas with the STR hotline information.
- Parking violations are difficult to enforce, as the Town's STR code currently only regulates the number of vehicles a unit may have parked indoor or outdoor. The Town should consider requiring parking diagrams for approval.
- The Town should consider requiring commercial soundproofing in certain units.
- The Town should consider re-evaluating occupancy limits.

Two thirds of the complaints received by the hotline were from two subdivisions, Lenawee Condo and Sanctuary at Keystone. Staff spoke with the HOAs at both locations and discovered that they had provided information about the hotline to residents. 16 of the complaints were related to parking. 9 of the complaints were related to noise. Other issues included reports of potential illegal listings, trash, water leaking from a unit, and one lock out.

All responsible agents reached out to by the hotline, returned the hotline's call within one hour to address the issue.

Implementation Difficulties

In implementing the Short-Term Rental enforcement system, the Town has discovered a few areas for improvement.

Address Inconsistencies: Town staff have identified a unique addressing issue within the Town of Keystone. There are at least three condominium buildings within the Town of Keystone that have different addresses listed on the door of the units vs. the legal address of the unit number. This can present a challenge when hotline calls are received or when Deckard's data team does property identification. If the unit number on the door is 5012 and the legal unit number is 154, it is very difficult for remote hotline agents to identify the correct property. This means that the hotline is then unable to find the correct license and responsible agent to contact. This problem may be the reason the historical number of complaints reported within Keystone's boundaries prior to incorporation seemed very low. If hotline agents were unable to identify the address, complaints may not have been logged.

Staff are creating an inventory of all buildings within the Town of Keystone and verifying their consistency between legal addresses and posted addresses. Additionally, Town staff are working with the Deckard Technology call center team to develop updated script for call center employees. Instead of asking complainants to report an address, they will ask for the building/subdivision name and unit number posted on the door. Staff are working to create two additional columns of data to allow this to happen. This will also help for condominiums that have a different address for each building in the subdivision, as many guests are unaware of each individual building address, which

creates similar complications. During the renewal process, staff will include a new field related to the

Addressing inconsistencies have also created challenges with property identification. Online property listings most often include the commonly known unit number posted on the door rather than the legal address. Since all Keystone licenses are tied to the legal address, it is difficult for the Deckard team to adequately identify illegally vs. legally listed licenses as efficiently. The solution noted above will also help in creating more consistency in correct address identification.

Next Steps

Short-Term Rental licensing and enforcement staff are beginning to focus on helping the Finance Director with the lodging tax process. The Finance Director has been working on developing the lodging tax collection process, and the first collection will be due on February 20, 2025, for the month of January.

Now that all license data has been received and cleaned up, staff plan to focus on working more closely with Deckard's team on verifying all of Deckard's identified listings vs. licensed properties. This will be an incredibly useful tool for ensuring that all listings are appropriately licensed as well as providing analytics about the number of bookings received by each property. The goal is for staff to validate all 3800 potential properties by the end of March of 2025. Staff will begin with focusing on the small group of expired licenses who have not returned any contact from the Town, to determine if any of their listings are still active.

The Town will also need to begin work on recruiting and implementing a Short-Term Rental taskforce, when directed by Town Council. This will allow for robust community input on the Short-Term Rental process.

Staff are implementing feedback and lessons learned from the 2024 license renewal process to work with BlueVector AI on creating updates. One additional field will be

included in renewal forms, asking licensees to report posted address. Staff is currently working on updating the indexing for the search functionality, so that the public can more easily search and identify info on licenses. Staff are working on applying for the Statewide Internet Portal Association's (SIPA) Gov Grants program to improve licensing software in 2025. Receipt of this grant would allow the Town to further develop and capitalize on the AI capabilities of the BlueVector software. Staff plan to launch the 2025 renewal period earlier than last year and have training materials available in multiple formats.

Staff are continuing to develop communication plans and a strong rapport with the public, renters, rental owners, guests, property management companies, and homeowner's associations. Strong partnerships with community members and constituents are critical to ensuring that all the powerful technology systems implemented can be used to their full potential. Staff will continue to host Short-Term Rental office hours and send out quarterly updates to STR owners and property managers. Staff are also working on developing consistent signage that will be available to all community members to post with information about the STR hotline.